

Issue Brief: Long Term Care Action Plan

18th July 2017

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ABOUT THE PLAN

A one-year **Long Term Care Action Plan** was developed to address Goal 7 of **The Bermuda Health Strategy 2014-2019**. The Plan provides 13 key objectives to help achieve the Goal of coordinated long term care services (see Page 2). The Plan was put into place in January 2017 and a Steering Committee, which meets bi-monthly, was created to oversee the roll-out.

ACHIEVEMENTS TO DATE:

- Formalized Senior Abuse Policy, Procedures and created protocols with police and the hospital.
- Palliative care benefit added to the basic insurance product to increase access to in-home hospice care.
- FutureCare & HIP's Personal Home Care Benefit registration streamlined and user-friendly Guide created.
- Hospital long stay rates redesigned for cost control
- LTC Education & Training website page created for families & professionals
- 7 care homes enrolled in Bermuda National Standards Committee (BNSC) accreditation programme
- Ongoing stakeholder consultations for changes to care home legislation.
- Data collected on government LTC spending to develop financing options for 3-5 year strategy
- Intellectual disabilities visioning workshop held to contribute to the LTC 3 to 5 year strategy.

FOR MORE INFORMATION ON:

- Long Term Care Education and Training
- Senior abuse policies, procedures & reporting forms
- HIP & FutureCare - Personal Home Care Benefit Guide

Visit our website:

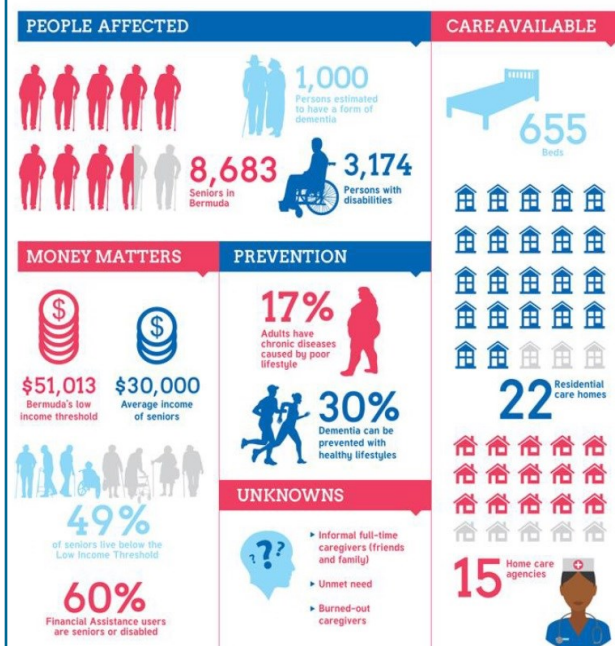
<https://www.gov.bm/long-term-care-action-plan>



WHAT IS LONG TERM CARE?

A range of services required by persons with reduced capability, either physically or cognitively, who need help for an extended period of time with basic activities of daily living.

LONG-TERM CARE NUMBERS



STILL TO COME:

- Online database and campaign for awareness of families and professionals' LTC resources.
- Mental Health Act Review to address capacity, community treatment orders and consent.
- Amendments to the Residential Care Home and Nursing Home Act.
- Creation of 3 to 5 year Long Term Care Strategy.

See second page for and overview of the action items, time frames and lead agencies.

Action Item	Deadline & status	Lead Agency
A. Quality		
1. Identify the gaps, challenges and priorities to providing quality LTC services, in accordance with the Residential Care Home and Nursing Home Act and proposed standards	Completed	ADS
2. Create and implement first phase of long term care accreditation standards ¹	December 2017	Age Concern
B. Education & Workforce Development		
3. Identify an agency that will provide formal LTC workers with awareness variety of opportunities to extend and build on their knowledge and skills ²	Completed	ADS
4. Identify agencies that provide caregivers, families and volunteers with LTC workshops and other forms of informal training ²	Completed	DAC
C. Policy & Regulation		
5. Amend the Residential Care Home and Nursing Home Act, regulations and create standards	October 2017	ADS
6. Address community treatment orders and consider mental capacity and receivership requirements, as part of the Mental Health Act Review	January 2018	BHB
7. Strengthen Senior Abuse Register operational procedures to improve enforcement	Completed	ADS
8. Create a three-to-five year Long Term Care Strategy and Action Plan	January 2018	ADS
D. Financing		
9. Review insurance benefits to improve value of home care services such as personal home care and palliative care	July 2017	BHeC & HID
10. Redesign reimbursement rates for hospital long term stays, for utilization and cost control to ensure system sustainability and to enact post-acute care initiative	Completed	MOHS, BHB
11. Compile available data on existing LTC financing and expenditure across ministries for improved financial planning	Completed	MOHS
E. Advocacy & Communication		
12. Develop an on-going professional outreach campaign to improve professionals' knowledge of available resources ³	Sept 2017	ADS
13. Implement a public awareness campaign to increase community knowledge of the available resources to assist persons with LTC needs ³	Sept 2017	ADS
<p>KEY: ADS: Ageing and Disability Services BHB: Bermuda Hospitals Board BHeC: Bermuda Health Council DAC: Disability Advisory Council HID: Health Insurance Department MOHS: Ministry of Health and Seniors</p>		
<p>¹ Phase 1 is the completion of the Certification process by participating care homes. ² Action items 3 and 4 were modified to reflect the deliverable of an education and training information website. ³ The target deadline for actions 12 and 13 was pushed back to include development of an online resource database.</p>		